

Sept. 10, 2019

MEDICAID ALERT

TO: All Providers

SUBJECT: Healthy Connections Choices Enrollment Broker Training

The South Carolina Department of Health and Human Services (SCDHHS), in partnership with the state's contracted enrollment broker, MAXIMUS, will facilitate two provider training sessions in September.

At both trainings, providers will learn about the Medicaid managed care enrollment process for South Carolina Healthy Connections Medicaid and Healthy Connections Prime. The trainings will cover how to use the enrollment broker website, scchoices.com, and how to support Medicaid members in choosing their provider medical home and health plan. The trainings are beneficial for any provider or provider office staff interested in understanding member enrollment, learning tips on how to retain patients and those interested in an introduction to Healthy Connections Prime. For offices assisting patients with Medicaid applications, this training provides information that can also be useful in ensuring patients understand the full application process and next steps after their application is accepted.

Provider training is scheduled from **10 a.m.-noon Sept. 13 in Charleston** and **Sept. 27 in Florence**.

Charleston, SC	Florence, SC
Friday, Sept. 13, 2019 North Charleston City Council Chambers 2500 City Hall Lane North Charleston, SC 29406 10 a.m.-noon	Friday, Sept. 27, 2019 Florence County Library Stukes Meeting Room 509 South Dargan St. Florence, SC 29506 10 a.m.-noon

To attend these training sessions, you may register through the Healthy Connections Medicaid Provider Education website, <https://medicaidelearning.remote-learner.net/>, or by calling the Healthy Connections Medicaid Provider Service Center at (888) 289-0709, option '1.' Registration is strongly suggested to guarantee a seat, but it is not mandatory.

Questions about the training should be directed to Michelle LeMoine at MichelleWLeMoine@maximus.com.

Thank you for your continued support of the South Carolina Healthy Connections Medicaid program.